



Welcome

TO THE HDP SITE FOR
MEMBERS

This site will help you
understand and use
your benefit plan.

Real Solutions for Real Lives.

Welcome to the **MyHDP** member website service. Through this secure website service, you will have access to important information via the Internet, 24 hours per day.

Key features include:

- Eligibility information on yourself as well as covered dependents
- The ability to view paid and in-process claims, as well as original Explanation of Benefit (EOB) forms
- Features that provide interaction with Customer Service at Health Design Plus

Step 1: Cooper people can find a link to the MyHDP site on:

<http://www.cooperspectrum.com>

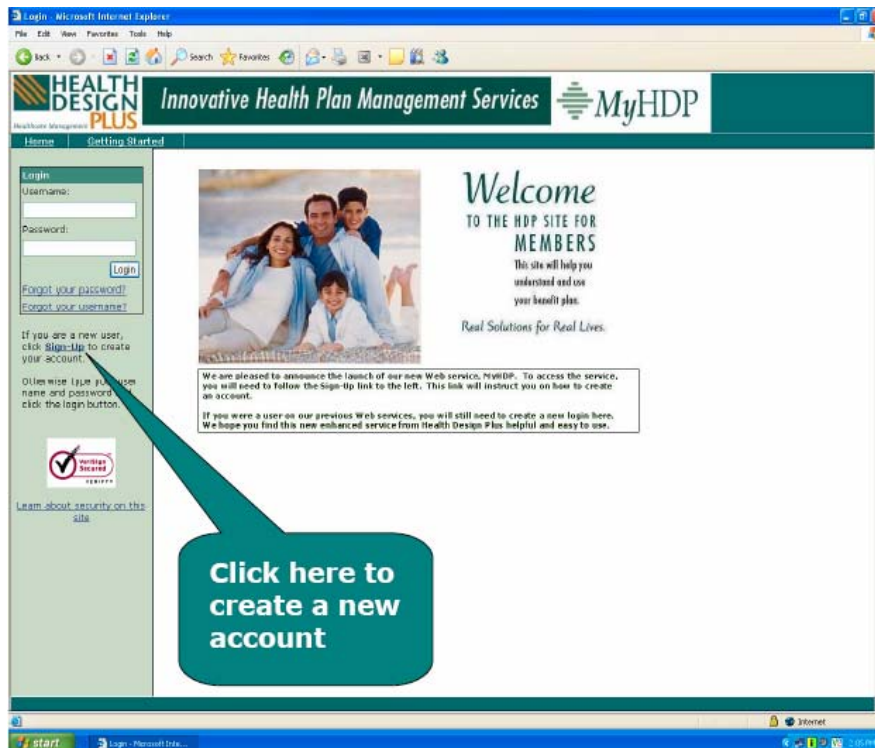
Select the MyHDP on the home page

Or

<http://www.yourcoopernews.com>

Select “Employee Corner”

Select MyHDP



Step 2: First time users must select Sign Up

Read the “License Grant Agreement” and click on “Agree” to continue.

Complete the form on the screen to create you login.

Once your new login is created, you will have access to all of your health plan information as well as the information of any of your dependents under the age of 18 (see Important Privacy Information).

Your dependents can also request a login for access to their information. To find your dependent’s ID, please refer to the member Eligibility service on this site. This ID is required for your dependent to set up his or her login.

Security and Privacy Statement for Health Design Plus Website

Health Design Plus (HDP) is committed to the privacy and confidentiality of protected health information. HDP recognizes that the security of health care information is of great concern to our Clients' employees, retirees and dependents. To communicate the importance of personal privacy and confidentiality, HDP participates in programs committed to ensuring privacy and has implemented significant policies and procedures for your protection.

Health Design plus also adheres to stringent security standards designed to protect non-public protected health information against accidental or unauthorized disclosure. In doing so, HDP has developed administrative, physical and technical safeguards that provide a protective firewall around the information stored on this site.

Important Privacy Information for Dependents over Age 18

As required by the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Health Design Plus cannot use or disclose your health information except as provided in our Notice of Privacy Practices without your authorization.

If you are the spouse of the Plan Member or a son or daughter over age 18, your claims information cannot be viewed by that Member without your written consent.

You, as the spouse or emancipated minor, may also revoke access of your private health information to any family member by obtaining the "Authorized Representative Form" under "Documents and Forms" and mailing the completed and signed form to:

Director of Compliance
Health Design Plus
1755 Georgetown Road
Hudson, OH 44236